

OCULAR



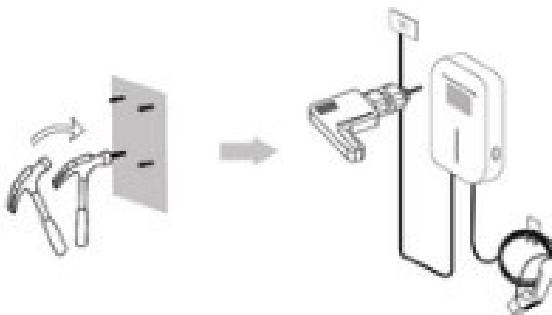
OCULAR LTE PLUS USER MANUAL

OC20-BC-7.2KW-Plus-A
OC20-BC-22KW-Plus-A

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Welcome to your Ocular LTE Plus

Scan here for
Installation Guide



Warning: This product shall only be installed, repaired or serviced by an authorised electrician. All applicable local, regional and national regulations for electrical installations must be respected.



**Download
the EVSE
Master app**



Scan



Or

[Click here to
download](#)



Scan



Or

[Click here to
download](#)

Enjoy your daily charging.

FAQs



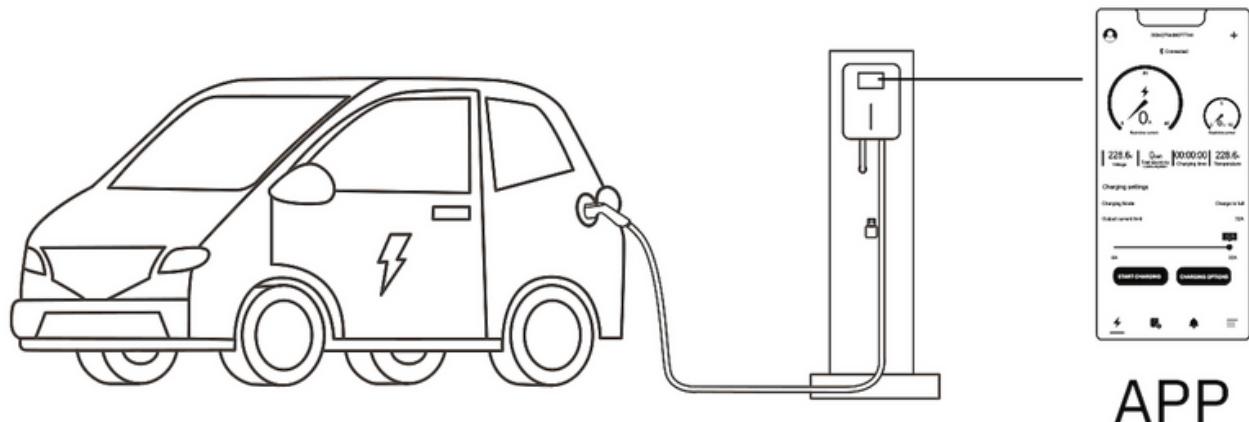
[Access here](#)

Resource Library



[Access here](#)

Follow the links or scan to QR codes to access all our user manuals and technical documents. You will also find answers to the most common questions we receive



APP

A smart choice for the environment!

How to charge - LTE Plus



Scan for an overview of the EVSE Master app and how to start charging

1. Connect your charger and app

After installation, launch the EVSE Master APP. You will see a home screen with a Connect button. Click it to connect to your charger. You may be prompted by your phone to turn on Bluetooth if it isn't already. A list will appear of available nearby chargers. Select the one you want to control to connect to it.

2. Start a charging session

Plug the cable into your car, then you can either start charging on the app or from the button on the charger.

App:

- a. Open the app and navigate to general settings via the  button in the bottom right-hand corner of the screen
- b. Ensure the toggle "start charging by button" is switched **OFF**
- c. Navigate back to the home charging page
- d. Plug the charging cable into the car
- e. Press the the start charging session button*

Charger Button:

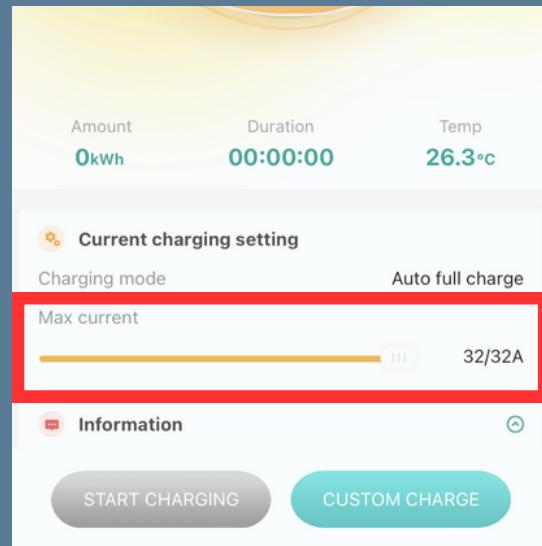
- a. Open the app and navigate to general settings via the  button in the bottom right-hand corner of the screen
- b. Ensure the toggle "start charging by button" is switched **ON**
- c. Plug the charging cable into the car
- d. Press the silver button on the side of the charger

***As this is a Bluetooth charger, you must be in the vicinity of the charger to start/stop the charging session**

If your charger is not providing max charging speed, your current limit may be set too low.

You need to change the current limit by adjusting the slider up to 32A or pressing the button on the side of the charger until it reaches 32A

If there has been a hard limit set by the electrician, your max current limit may be less than 32 Amps.



3. Stop a charging session

App:

If you started the charging session with the app, you must stop charging with the app. Press the stop charging button on the home charging page*

Charger button:

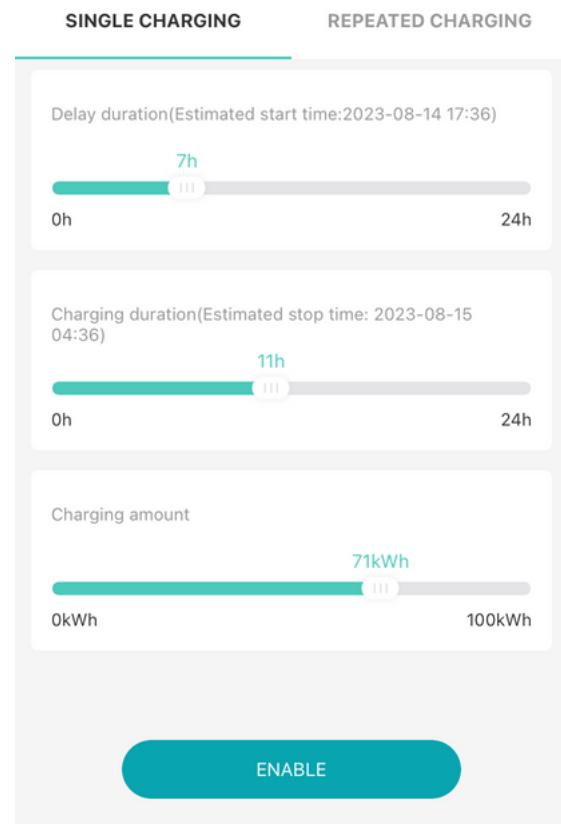
If you started the charging session with the silver button **on the side of the charger**, you must stop charging by pressing the button again.

***As this is a Bluetooth charger, you must be in the vicinity of the charger to start/stop the charging session**

Schedule and Delayed Charging

Delay Charging

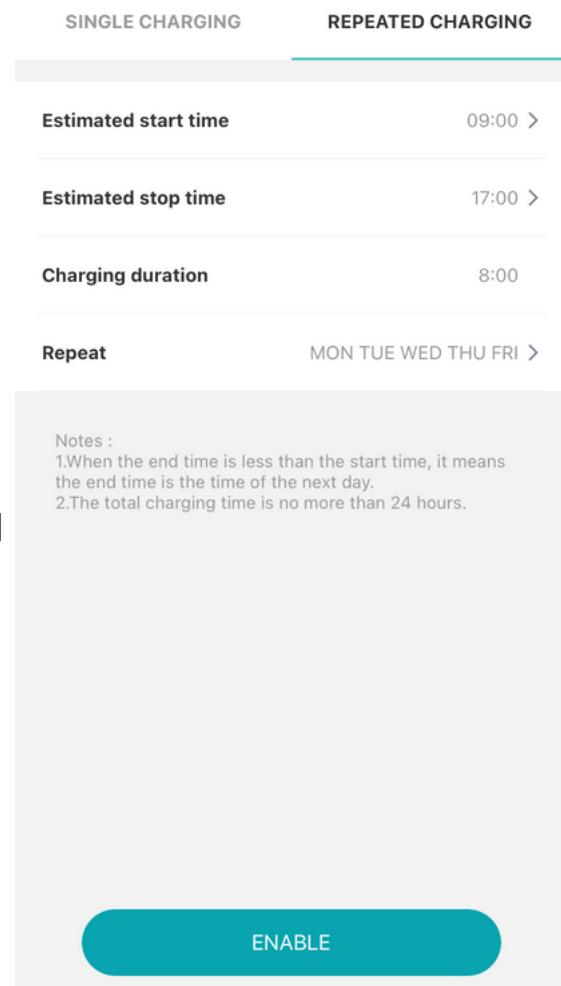
1. Press custom charge.
2. Press the single charging tab
3. The first slider will delay the start time based on your choice- up to 24 hours.
4. The second slider determines the duration by choosing the stop time.
5. The last slider allows you to choose a set amount of kWh, and the charger will stop once the car has received this much power.



Schedule Charging

1. Press the repeated charging tab under the custom charge menu
2. Choose your start and stop time, and you will be able to see the total charging duration during these times.
3. Choose the days you want to repeat this schedule
4. The charging session will start and stop depending on this schedule

*You must be plugged in before the start of the schedule



Reports and Statistics

1. Records and Statistics page
2. My records tab: records of all charging sessions that were started on your phone.
3. All records tab: all charging records that were stored in the charger.
4. Refresh button: synchronise all charging records to your phone
5. Statistics tab: graphs of Charging duration and Carbon emissions.

The screenshot shows a table of charging records with the following data:

Start date	Amount	Duration	User
16:56:48	0.00kWh	0.50min	Clock
2023-08-09 16:56:46	0.00kWh	0.01min	Clock
2023-08-09 16:56:04	0.00kWh	0.10min	Clock
2023-08-09 16:55:29	0.01kWh	0.50min	Clock
2023-07-31 10:54:01	0.00kWh	0.45min	Clock
2023-07-31 10:51:20	0.00kWh	0.81min	056FF14E2332 4A0C
2023-07-31 10:49:25	0.00kWh	0.36min	Key
2023-07-31 10:49:08	0.00kWh	0.05min	Key
2023-02-01 15:57:13	0.00kWh	0.06min	Key
2023-02-01 15:56:50	0.00kWh	0.20min	Key
2023-02-01 14:54:36	0.00kWh	0.16min	Key
2023-02-01 14:53:03	0.01kWh	1.30min	D076AA2 40A

Below the table are several control buttons: a lightning bolt icon, a refresh icon (with a red box and arrow), a document icon, a bell icon, and a gear icon.

Troubleshooting

Problems	Solutions
My charger will not charge the car	<ol style="list-style-type: none">1. Unplug and plug in the charging head, make sure it's fully plugged in.2. Check if your car is fully charged or if there's a charging limit set on your car.3. Check if the charger is set to schedule charging
My car charges slower than expected	<ol style="list-style-type: none">1. The current limit may be set too low on the app, to change it, navigate to the charging page and adjusting the Max current setting slider.2. There may have been a hard limit set by the electrician according to the power available at your house.3. Double check if there's a charging current limit on your car
I can't connect the APP to the charger	<ol style="list-style-type: none">1. Restart the APP on your phone and try to connect it again.2. Make sure you are in the vicinity of the charger to pair it to your phone



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